VaccinePorter®

Keeping medicines effective

User Guide

VaccinePorter® Carriers are validated to transport vaccines and other heat sensitive products in safety, maintaining thermal performance and integrity throughout its journey



Prior to use:

- VaccinePorter® Pre-condition Medicool® packs at +5°C for a minimum of 24 hours
- Vaccine MiniPorter[™] Freeze Medicool[®] packs at -18°C for a minimum of 24 hours. Remove 20 mins before use

System assembly and packing

- 1. Open bag and inner chamber lid
- 2. Place pre-conditioned Medicool® packs on the base of the system
- 3. Place the product to be transported in the centre of the VaccinePorter®
- 4. Place Medicool® on each side of the system in accordance with instructions for use, surrounding the product load
- 5. Place Medicool® on top of the product
- 6. Place the lid correctly and seal protective outer bag immediately



VaccinePorter® carriers are validated so that product can be added and removed during use. However please do not open unnecessarily and remember to re-seal the system immediately.

To re-use the system:

- Conduct a weight check and visual squeeze to ensure there is no loss of liquid. If the Medicool[®] is ±20g different to the weight shown then we recommend immediate disposal and replacement
- Chipped or broken inner chambers need to be replaced before use as this can affect the thermal performance



Replacement Medicool® packs and inner chambers are available to purchase separately from Helapet.

Further information is available from:



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