

An innovative visual tool identifying Education & Development opportunities for pharmacy technicians, incorporating the APTUK Foundation Pharmacy Framework

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Introduction

Ours is a large teaching hospital with a wide variety of pharmacy technician roles. Pharmacy staff are geographically spread across the site, with a diversity of line managers
Staff feedback demonstrated poor awareness of available Education and Development (E&D) opportunities (see Figure 1)
Launch of the APTUK Foundation Pharmacy Framework was inspirational in this project as we were keen to promote and support it's use for all of our technicians

Aim

To illustrate Education & Development opportunities for pharmacy technicians; incorporating and highlighting the National APTUK Foundation Pharmacy Framework (FPF)

Objectives

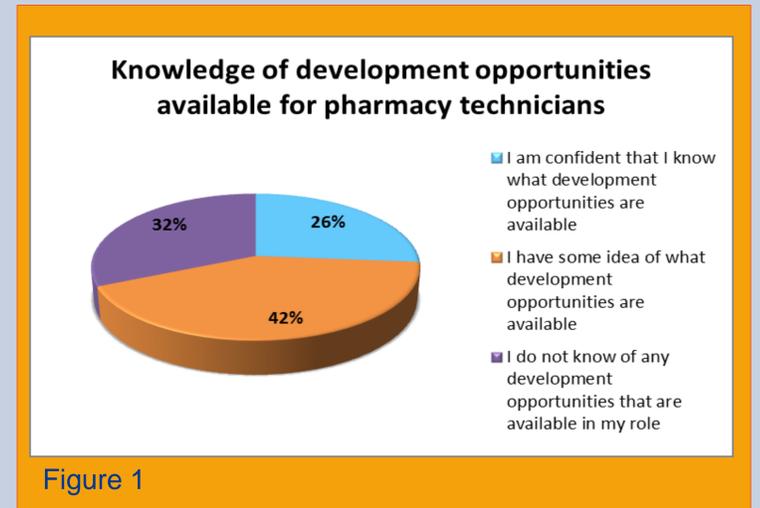


Figure 1

Method

- The Education and Training team designed a visual interpretation of available E&D opportunities as a poster template for each key staff group: – Pharmacy technicians, Pharmacists, Pharmacy support staff and Administration & Clerical staff
- Draft posters were submitted to a focus group for discussion and feedback

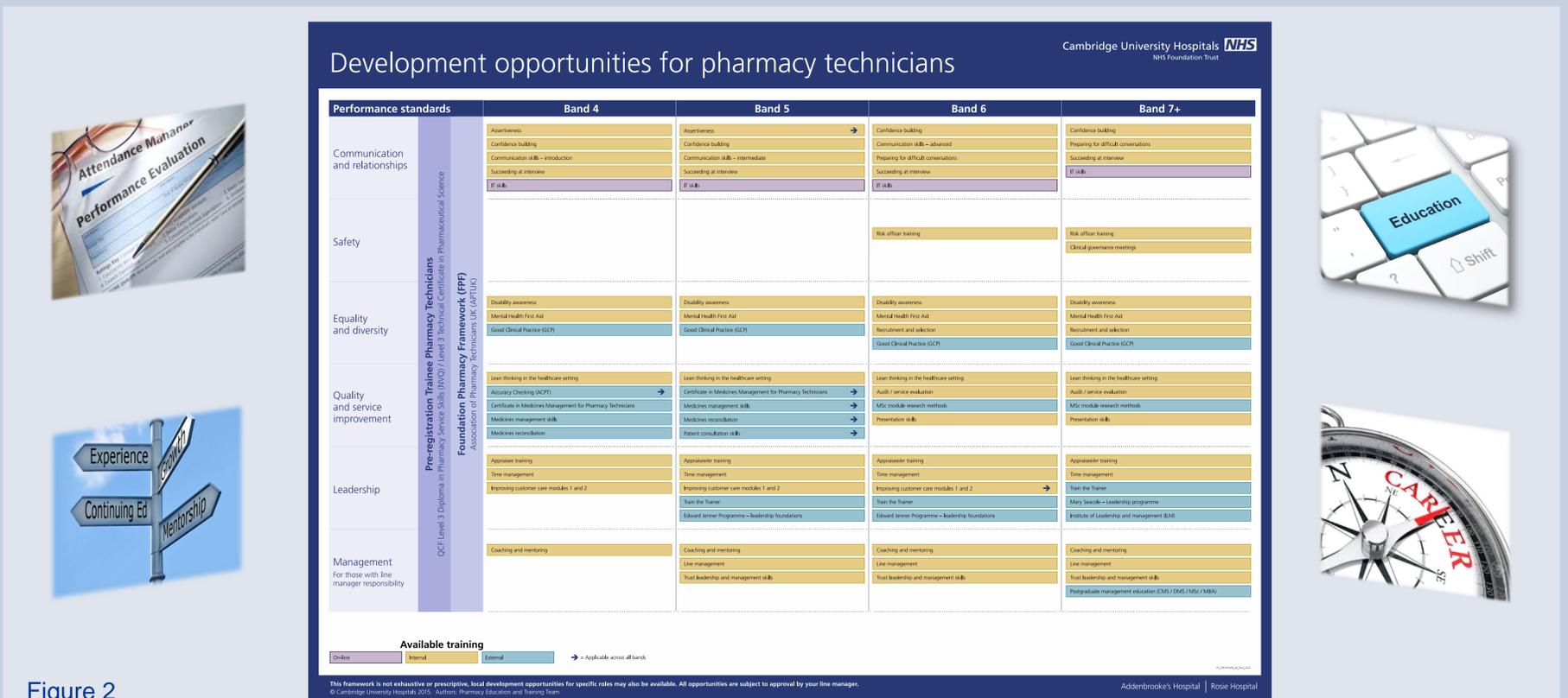


Figure 2

Conclusion

A novel, innovative, multi-dimensional tool demonstrating equity of E&D opportunities for all staff groups has been created. (see Figure 2)

Future plans include:-

- Launch of the poster to the department
- Follow up surveys to measure increased awareness and uptake of E&D opportunities.
- Section-specific posters e.g. Aseptics
- Trust-wide sharing of concept
- Developing our vision for wider use across the pharmacy profession

• **References** – Addenbrookes Hospital NHS Trust performance standards & Trust learning directory, APTUK Foundation Pharmacy Framework