

New beginnings

Happy New Year! We welcome you to your winter issue of the Helapet newsletter. In keeping with the season, this issue presents a notification about our new MediTray® cool packs, an introduction to our warehouse team and updates on our sponsored events and study day programme.

This issue also welcomes our new Managing Director, Ben Miles.

A few words from Ben:



Ben Miles
Managing Director

"I'm delighted to have joined Helapet and getting to know the team as I settle into my new role of Managing Director. Everyone I've met I've found to be very welcoming as well as dedicated and hard working with a clear focus on providing the very best possible service to our customers. I'm very excited about the potential for 2016 with a number of new products planned and I look forward to spending more time with the team, our partners and our customers."

We hope you find our newsletter valuable so please share your feedback and suggestions to help us improve by contacting info@helapet.co.uk

Delegates have their say on 2015 Study Day Series

After a successful 2015 Study Day programme, we have since enjoyed reviewing and analysing the delegate assessments collected at each of our one day sessions.

We are pleased to report that over **98%** of delegates confirmed 2015's Study Days were **useful, informative, relevant** and **fulfilled their expectations**, with **100%** of respondents confirming they would attend future courses.

General feedback on the course format and site locations (set in The Vale Resort in Glamorgan, Crewe Hall in Crewe and the Kia Oval in London) were also very positive. We would like to once again thank all the delegates and speakers for taking part.

If you are interested in learning more about future study day events please email info@helapet.co.uk, or visit www.helapet.net.



From left to right, Graham Sewell, Rachael Whiteley, Mark Oldcorne, and Tim Sizer at the Kia Oval, London

Porter Update...

MediTray® replaces Medicool® 3 and 28

Due to advancing product improvement, our Medicool® 3 and 28 cool packs will be replaced with a new MediTray® cool pack range.

Specifically designed for use inside our **VaccinePorter®** and **BloodPorter®** carrier systems, MediTray® cool packs will be **available for purchase from February 2016**.

Helapet will continue to accept orders of Medicool® 3 and 28 while stock lasts.

Please note: The Medicool® 11 and Medicool® 20 will not be affected by this replacement.

MediTray® operational and performance benefits:

- Smaller size allowing greater product volume
- 99% filled water for reduced expansion during preconditioning
- Equivalent thermal performance*
- Non-toxic formula
- Manufactured to ISO9001:2000 standards

*Equivalency performance data available on request



MediTray® 28

MediTray® 3

Discontinued Medicool®	Replacement MediTray®	MediTray® Dimensions (mm)	Quantity per box
MC033B	MT028	304 x 155 x 32	12
MC034B	MT003	180 x 155 x 32	20

Check out our YouTube channel to find out how to assemble your VaccinePorter® correctly and effectively using our step by step video tutorial.

For further information regarding this product please contact your dedicated account manager or email porters@helapet.co.uk



Top 4 reasons to choose Helapet autoclave disk filters

Do you have difficulty maintaining the sterility in your autoclave? Experiencing trouble during the dry cycle of your instruments? Then take a look at the top four reasons why you should choose Helapet disk filters for efficient sterile venting applications.

1. FDA approved, **low-extractable** polypropylene housing
2. **0.3 µm rated HEPA media** for efficient particulate removal
3. Individually etched lot numbers to **record traceability**
4. All filters are **integrity tested** to support performance specifications



You can also enhance the way your filter looks by selecting your media, connections and adding on your own company logo for that **personal touch**.

To learn more, **contact our dedicated Filter Specialist** on filters@helapet.co.uk who will be able to work through your requirements, providing expert advice and information.

Meet our team...

John McKinlay and Kevin Carroll

When you place an order with Helapet, every item will pass through the hands of our highly experienced warehouse operators, John McKinlay and Kevin Carroll.

John and Kevin are responsible for the daily management of receiving, checking, picking and packing of customer orders, ensuring goods are properly handled in accordance to company ISO procedures. Other duties include stock takes, warehouse management and safety checks. Both John and Kevin individually have over 12 years' experience in Helapet warehouse operations, holding the record as our longest serving employees.

From Helapet becoming part of the CliniMed Group in 2002 to our move to new headquarters at Lister House in 2012, the Warehouse team have remained a consistent and valuable part of the Helapet service.



Need a bag? We have you covered

Helapet offer a wide range of sterile and non-sterile bags for single-use storage, transportation and disposal requirements. Our line of sterile bags are gamma irradiated and packaged in an ISO Class 7 environment ready for immediate use; improving process efficiency and reliability.

Labelled Bags	Plain Bags
Chemotherapy Transportation/Waste Bags	Sterile Polybags
Medicine Transport Bags	Tamper-evident Bags
Vinca Alkaloid Transport Bags	Isolator Waste Bags
Intrathecal Transport Bags	UV Light Inhibiting Amber Bags

Choose from our range of labelled and plain bag options, each designed and manufactured from quality materials and available in different sizes, sealing options and packaging formats.

Order **FREE** samples by contacting sales@helapet.co.uk or call 0800 0328 428 to learn more.



Declaration of Competence; it's not just for pharmacists!

Stephen Thomas MRPharmS (Chairman CPCG, C/o Rowlands Pharmacy, UK)

With the demise of Primary Care Trusts (PCTs) and the shift of services to Clinical Commissioning Groups (CCGs) and Health and Well-being Boards (HWBs) the capacity for running accreditation sessions for community pharmacy Enhanced Services has decreased. As a result a gap has opened up between the desire of the CCG/HWB to offer key public services and a pharmacy professional's ability to prove their competence to provide them. A Declaration of Competence (DoC) is a self-assessment framework which allows pharmacy professionals (anyone registered with the GPhC) to prove their competence to provide locally-commissioned services from community pharmacy. This includes extended roles for pharmacy technicians. In line with any service specification/ agreement in place, the DoC can play an important part in a pharmacy technicians Continuing Professional Development, allowing them to be 'service ready' when needed. Including core competencies such as consultation skills and safeguarding vulnerable adults & children, pharmacy professionals can map out key competencies to fulfil a service need, and easily determine their learning requirements. Individuals can refer to the Declaration of Competence section on the CPPE website for guidance and log evidence of competency learning. The Community Pharmacy Competence Group (CPCG) develops the DoC frameworks. The CPCG has the support of Health Education England, Public Health England, NHS England, Pharmacy Voice, PSNC, Royal Pharmaceutical Society, APTUK and, of course, CPPE.

For full article, please see Pharmacy Technician Journal, December 2015 - The journal of the Association of Pharmacy Technicians UK (APTUK) is available by subscription and to APTUK members. Information can be found at www.aptuk.org

Discover further professional learning and development opportunities available for the NHS Pharmacy Workforce by visiting www.cppe.ac.uk

Food for thought

Helapet

A CliniMed® Group Company

Connect with Helapet!

There are more ways than ever where you can connect with Helapet and keep up-to-date on new products and company developments. Locate us on all of these platforms or subscribe to our e-newsletter via the Helapet homepage.

